

Tapi #tips

Keep your flooring
looking gorgeous
for longer

Tapi

CARPETS & FLOORS

FOR Carpets

#1

DOORMATS

...are your **little helpers**, because they can **remove more than 60%** of the dirt from your shoes before you even step into your home. Give them a good shake regularly to get rid of loose dirt.

#2

VACUUM LIKE A PRO

...regularly will keep your carpet looking fabulous. How often you should do it depends completely on how you use that room. As a general rule, you should really get the vacuum out at least once a week (twice a week minimum for softer carpets). House dust can build up even in rooms that you don't use very much. For softer, fluffier carpets we recommend vacuuming twice a week at minimum, to keep them looking their best.



#3

KNOW YOUR CARPET

LOOP PILE CARPET

If this is your style of carpet, vacuum with a **suction only** head on your vacuum cleaner. That's the one without the beater brush.



CUT PILE CARPET

If this is your style, make sure you use a **beater brush** head on your vacuum cleaner.



#4

KEEP IT FLUFFY

It's only natural for your carpet to look a little flat after a while, especially with a busy family. But don't worry, there are things you can do to help. Prevention is better than cure. Try changing the position of your furniture now and again. You can also use an old trick of **vacuuming against the pile**. This will lift the pile like magic, to ensure your carpet looks a little fluffier.

HOW DO I KNOW WHICH WAY MY PILE GOES?

Here's how: Lay a piece of paper on your carpet, then rest a pencil on top of the paper. With the palm of your hand, roll the pencil back and forth until you feel the paper moving. Hey presto! The paper moves in the direction the pile goes. It's worth noting that this technique will not work on loop pile carpets.

FOR Carpets CONTINUED

#5

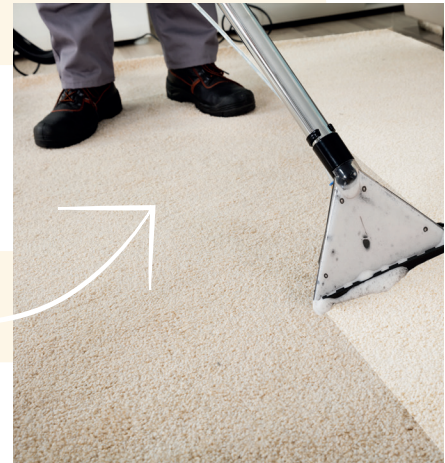
DEEP CLEAN

Every now and then, you'll need to give your carpet some tender love and care with a professional deep clean. If you fancy tackling this yourself, go for it! Just make sure you use a good quality cleaner and carefully follow the instructions on the package. Be careful though, if this goes wrong, you could be left with a sticky, soapy residue in the fibres, which can mean the stain could be visible again. Plus, if the carpet gets too wet, the pile could get distorted.

#6

PRESSURE MARKS? NO SWEAT!

All our carpets are delivered on tubes to keep them stable and prevent damage. Sometimes this can leave a small pressure mark, that looks like a small line about 50cm from the end of the roll. But you don't need to worry about it, it's not a fault and it'll disappear within a couple of weeks.



CARPET CARE FOR THOSE WHOOPS-A-DAISY MOMENTS

FOR ALL CARPET TYPES

SCOOP OR SCRAPE UP

...solids, work from the edges to the centre of the stain.

BLOT UP

...the spill with a white towel or tissue paper. Working from the outside in.

APPLY A CARPET CLEANER

...suitable for your fibre type, to a white cloth and blot the area. Do not scrub or apply carpet cleaner direct to the carpet.

PRE-TEST

...any cleaning agent on an inconspicuous area of the carpet before doing the whole thing.

REPEAT

...with clean water to remove any residue and repeat until cleaning agent is removed.

DRY

...the area with a white cloth or towel.

VACUUM

...the area once it is dry.



KEEP CALM AND FOLLOW THESE SIMPLE STEPS

SPILL TYPE	CARPET TYPE	STEP 1	STEP 2	STEP 3	STEP 4
Bleach	All	5			
Blood	All	2	6	9	13
Burn/Scorch Marks	Synthetic	19	1		
Burn/Scorch Marks	Wool	15	1		
Butter and Cream	All	3	7	11	13
Candle Wax	Synthetic	20	21	7	13
Candle Wax	Wool	16	17	7	13
Chewing Gum	Synthetic	4	21	7	11
Chewing Gum	Wool	4	17	7	11
Chocolate	All	3	7	11	13
Coffee	All	2	7	12	13
Cola	All	2	7	11	13
Cordial Drinks	All	2	7	12	11
Dirt Soil Mud	All	1	8	12	
Emulsion Paint	All	3	6	12	13
Faeces	All	3	9	11	13
Felt Tip Pen	All	7	12	11	13
Fruit Juice	All	2	7	12	13
Glue Adhesive	Synthetic	21	17	13	
Glue Adhesive	Wool	18	12	12	13
Gravy Sauces	All	3	7	11	13
Ink Ball Point	Synthetic	21	12	7	11
Ink Ball Point	Wool	17	12	7	11
Ink (Fountain)	All	2	6	7	11
Metal Polish	All	2	7	11	13
Mustard	All	3	7	11	13
Nail Varnish	Synthetic	21	12	13	
Nail Varnish	Wool	18	12	13	
Oil and Grease	Synthetic	2	21	12	13
Oil and Grease	Wool	2	17	12	13
Paint (Oil)	Synthetic	3	21	12	11
Paint (Oil)	Wool	3	17	12	11
Rust Radiator Fluid	All	5			
Shoe Polish	All	1	5		
Soot/Pollen	All	14	2		
Tar	Synthetic	3	21	12	13
Tar	Wool	3	17	12	13
Tea	All	2	7	12	11
Urine	All	2	9	11	13
Vomit	All	3	9	11	13
Wine	All	2	3	11	13

- Vacuum clean thoroughly (when dry).
- Blot up as much as possible using a clean white cloth or paper towel.
- Scoop up as much as you can with a spoon then blot spot with a paper towel.
- Freeze with ice cubes in a plastic bag or use specialist gum remover and scrape.
- You need a professional cleaner.
- Apply water to a white cloth and blot. Repeat until no more stain transfer.
- Apply a suitable spot cleaner to a white cloth and blot and repeat. **Pay extra attention to woollen carpets.**
- Apply a suitable carpet shampoo. **Pay extra attention to woollen carpets and follow instructions.**
- Apply a suitable pet stain remover to a damp cloth and blot. **Pay extra attention to woollen carpets.**
- Carefully apply surgical spirit to the stain, leave for 5 mins and blot.
- Repeat the blotting with water to remove residues.
- Blot with white cloth and repeat applications and blotting if necessary.
- Dry the treated area with a white cloth and, using your hand or a super soft bristle brush, align the pile to one direction.
- Place sticky tape on top and peel back and repeat.
- Rub gently with a coin and brush off.
- Place brown paper on spot, and heat with iron on low heat.
- Apply white spirit to the stain carefully, leave for 5 mins and blot.
- Carefully apply acetone to the stain, leave for 5 mins and blot.
- Burn marks are not repairable, if small burn, ends could be trimmed. If larger areas, it might have to be replaced with saved waste.
- Lightly spray area with water, heat up with hair dryer, never an iron, blot up wax.
- Apply small amount of dry cleaning solvent to a white cloth, blot. Do not wet backing. Blot dry and repeat if required.
- Repeat the blotting with water to remove residues.

FOR Smooth flooring



Smooth floor coverings are amazingly resilient and with these cunning little Tapi tips, you'll be able to keep your floor looking as good as new

#7

VINYL AND LUXURY VINYL TILES

...Should be swept more frequently using a soft brush. Then cleaned with a solution of warm water and a non-abrasive cleaner. Check cleaner is suitable. Spot clean as necessary.

LAMINATE

...hates water, so sweep with a soft brush or Swiffer mop and make sure you only spot clean, using as little water as possible. Laminate will expand if exposed to too much water over a period of time. And the joints in the laminate are particularly susceptible to water damage.

#8

THE SECRET TO A SCRATCH-FREE FLOOR

...is to do your best to stop scratches from happening in the first place. While your new floor is *scratch resistant*, it isn't scratch proof. So try not to let dirt, hair or other bits and bobs build up over time. Luckily, smooth flooring is really easy to keep clean and maintain. For a daily clean, use a soft brush or vacuum cleaner (with a soft parquet brush attachment).



#9

WIPE THOSE SHOES

...on mats outside and inside your main entrance doors, they pick up a surprising amount of dirt before it even gets onto your floor - *put them high on your priority list.*

Just make sure that if you use an inside doormat on a smooth floor, you check that it **doesn't** have a rubber backing, as some rubber could leave a stain.

#10

LEGS AND WHEELS (OR LEGS WITH WHEELS)

...of your furniture can potentially cause dents or scrapes where it comes into contact with your floor. Grab some floor protectors to minimise the chance of this happening.



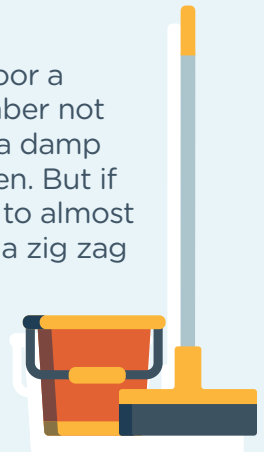
FOR
Smooth flooring CONTINUED

FOR LUXURY VINYL TILES AND VINYL ONLY

#11 **MOIST MOPS**
...or damp or cloths should be used when cleaning. Try to avoid using too much water for too long and too often, as this can damage your floor in the long term.



#12 **GO DEEP**
...every now and again, it's useful to give your floor a more intense clean. But it's important to remember not to use steam cleaners or overly-wet mops. Use a damp cloth or mop to blot up accidents as they happen. But if that's not possible, just take a cloth (wrung-out to almost dry) and move it across the stain lengthways in a zig zag motion, without applying pressure. Then use a clean cloth to absorb any moisture that's left.

**RISE TO THE CHALLENGE**

While most dirt, pencil stains or scuff marks from shoes will come off easily, more challenging stains will need a more specific treatment. Here are some tips for trickier stains:

#13 **GREASY PEASY LEMON SQUEEZY**
Greasy marks from floor cleaners can leave a slight residue or film. But it's OK, because all you need to do is mix 2ml of lemon juice into a bucket of water and clean with a wrung out mop.

#14 **CHOCOLATE, FAT OR OIL? PIECE OF CAKE**
Fatty or oily spits and spills are common, especially in the kitchen. And keeping the little ones happy with a bar of chocolate, seemed like such a good idea at the time, until half of it ended up on your floor. But it's OK. Really it is. Just use a floor spot cleaner and you'll be right as rain in no time.



FOR Smooth flooring

CONTINUED

FOR LUXURY VINYL TILES AND VINYL ONLY

#15 FRUIT, BERRIES, BEER, WINE, TEA OR SOFT DRINKS? GET BUSY, QUICKLY

...as soon as you can on these or they may stain. Wipe them away, straight away, with an absorbent cloth. If the stain has dried already, don't worry, just dampen the cloth slightly first.

#16 NAIL POLISH, MAKE UP OR FELT PEN? DON'T PANIC

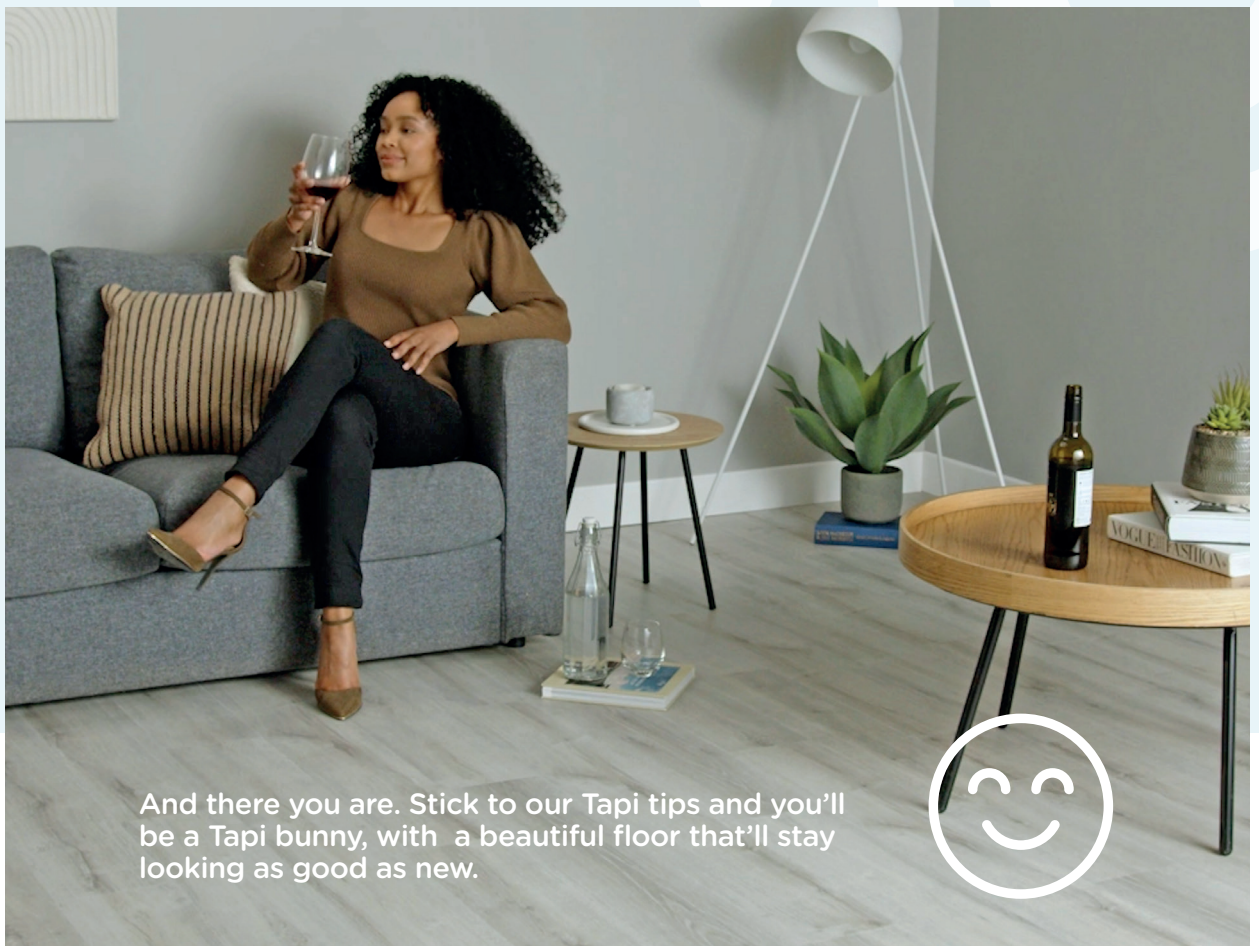
...we've all been there. And here's how to get out of there: First, use a clean cloth and a spot cleaner. Try to keep the cleaner just on the stain itself. Then wipe with a damp cloth to remove any residue.



#17

TEST FIRST, SMILE LATER

...as it's worth knowing that abrasive cleaners can damage your floor, so we always recommend you test your cleaner on a spare board, before you apply it to your gorgeous Tapi floor.



And there you are. Stick to our Tapi tips and you'll be a Tapi bunny, with a beautiful floor that'll stay looking as good as new.

